

ABOUT About B&P B&P

Business & Pleasure Travel...

Business & Pleasure Travel has been helping people get around the country and the world since 1978. We are a full service travel agency offering professional excellence, personal service, and reliability—and that adds up to enjoyable, hassle-free travel for you!

Our staff includes some of the best travel consultants in the industry. Our extensive training and experience enable us to anticipate your needs and provide the best service, convenience, and savings.

Whether you're planning a family vacation, a business trip, an elaborate honeymoon, or a romantic getaway, we will handle it efficiently and professionally.

A Little History...

Business & Pleasure Travel was started in 1978 by Pat Reid and several colleagues. She brought to the business her prior experience in the travel industry and was instrumental in its overwhelming success. In 1983, she took over full ownership, and she and her family have run the business since that time.

B&P continued to flourish, and we opened a second office in Sterling Heights, Michigan, to better serve our growing customer base. Then in 1986, we expanded our offerings further through the purchase of Cruise Network, a small consortium of travel agencies. This enabled us to offer our clients great savings and discounts on cruises.



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IMAGINE YOURSELF HERE



THEN CALL US
AND MAKE IT A REALITY!

248/478-5525



Our Service Makes Every Trip a Pleasure



Our Service Makes Every Trip a Pleasure

Service

Equipped to Serve...

Business & Pleasure Travel has a full staff of experienced travel professionals equipped with the industry's best technology and resources to meet your travel needs.

We use the Northwest Airlines Worldspan System for reservations. This incomparable database provides a vast amount of worldwide information, including ground transportation details, weather conditions, hotel services, currency conversion rates, ski conditions, airplane seating configurations, visa and passport information, tours, etc.

For our corporate clients we also provide management accounting reports, and we offer full group, meeting, and convention planning. All details from selecting a site to ordering needed equipment can be handled by our staff.

Personalized Service...

We are not an impersonal voice or lifeless web site. We make it a point to get to know you and your travel needs, and because we work for you and not the suppliers, we can offer unbiased information and advice. We will custom design and tailor your travel package to meet your specific needs and interests, as well as your budget.

We don't stop working for you once you have booked your trip. In the event that you experience problems along the way, we will act on your behalf to see that restitution is made.

We strive for customer satisfaction and hope you'll depend on us every time you travel.

Convenience

One-Stop Shopping...

You will save time and money by having us handle every aspect of your trip. Regardless of the type or scope of your needs (air, cruise, hotel, car rental, train, meeting facilities, recreation, entertainment, tours, destination information, etc.), we can handle it all.

Time Savers...

Because we know your time is valuable, we offer a variety of extras to help make your travel planning easy and convenient.

To accommodate our customers' busy schedules, we offer Saturday office hours (10 a.m. – 2 p.m.) during the high season (September–May). Our regular office hours are 8:30 a.m. to 5:30 p.m. Monday–Friday.

We provide a toll free Travel Helpline for emergency use when our office is closed. The Helpline operators have access to our records, so if you have a travel emergency, you will be able to get the assistance you need—even if it's in the middle of the night.

And finally, once your travel plans are made, you don't have to drive to our office pick up your tickets and documents. We will be happy to deliver them to you via email, fax, or courier at no charge (express service is also available for a fee).

Savings

Best Value...

We cannot control prices, but we can and will provide you with accurate information on the latest deals and special promotions. We will explore all available options and help you obtain the best value for your travel dollar.

We recognize that information and relationships are the key to being able to provide the best value to our customers, and we have made it a priority to have access to the most current and comprehensive resources. We have also built good relationships with various vendors, the benefits of which we pass on to you.

For example, our Power Pricing program and our close relationship with Airline Consolidators allow us access to the most comprehensive flight data available (dates, times, and fares) so that we can help you choose the most cost effective option for air travel.

In addition, through our Cruise Network, we are able to provide significant discounts on cruises as well.

In an effort to save our customers even more money, we offer a toll-free telephone number to reach our office when you're out of the area, free delivery of tickets and documents (except on express service), and valuable Metro Airport parking discount coupons.

You can always count on Business & Pleasure Travel for the best value!

